



ROOM B

WARRANTY

Warranty Policy

Any manufacturing defects in material and/or workmanship of products sold by Room B are covered by a limited warranty starting from the date of delivery. Refer to the 'Product Details' section on our website for a product's specific warranty term. If the product is not used immediately upon delivery, and the customer would like additional time for inspection and return of faulty product, the customer can request an extended warranty. A request for an extended warranty must be submitted in writing and approved by Room B prior to order placement.

The warranty is only valid for the original purchaser and will not be honored if the product is resold. The warranty is only valid for normal use of the product. Multiple shift operation or extended use of the product pro-rates the warranty accordingly. The warranty is null and void if the product is subject to negligence, abuse, misuse, or accident. The warranty does not include defects from shipping, handling, storage, or environmental conditions. It excludes normal wear and tear which includes weathering and checking. Any modifications to products sold by Room B by the purchaser, or the purchaser's employees or agents, voids any warranty. The warranty applies only to the product. Room B is not responsible in any way for loss, inconvenience, or any other special or consequential damages caused by any product defect.

Any defects in materials or products which are not manufactured by Room B (example: fabrics) will be subject to the original manufacturer's warranty conditions.

For all warranty related issues, please contact the dealer from which the product was purchased. The warranty obligation is limited to the replacement or repair of defective parts and components. Customers are responsible for periodic maintenance of products, including any required assembly, cleaning, and ensuring hardware is securely fastened. Please contact Room B for further details regarding warranty policies.